



**Homage**<sup>®</sup>  
*Well-being as we age*

---

# Homage's Transportation Assistance Program TAP Sustain

Snohomish County



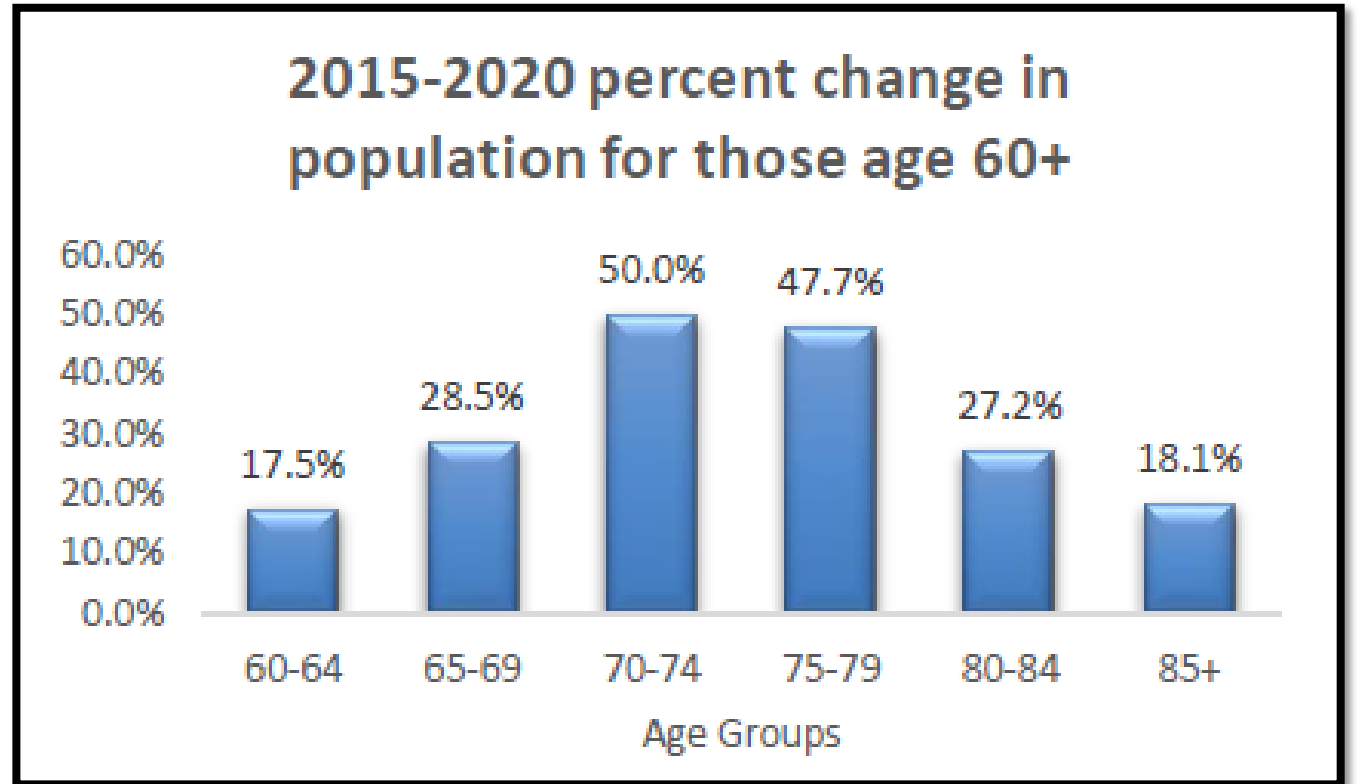
# Our Passenger Base

In 2025, almost 25% of the Snohomish county's population will be over 60, that is almost 217,000 people.

The average man and woman will outlive their ability to drive by at least 6 to 11 years respectively.

*(Snohomish County Human Services, Area Plan Update 2022-2023, p. 13)*

***These are our passengers.***



[Area Plan Update 2022-2023](#)

# Impact

## TAP completes:

- 60 - 120 trips per day, M-F
- on 11 ADA accessible vehicles
- Handled by a team of 18
- Service the areas that others do not

## Taking riders to:

- Medical appointments
- Work
- School
- Groceries
- Social gatherings

**Serving people who are outside of  
the normal public service corridors.**

# Carrying the underserved population

- 1,434 unduplicated clients
- Majority are female at 64%
- Median age: 61 years old
- 817 clients have a disability (57%)
- Very rural residents

Our riders live outside  $\frac{3}{4}$  of a mile from regular bus service. **The further a person lives from a major city, the more underserved the population.**

# Increased Demand

TAP is unique because we are moving people in areas that no other transit agency provides accessible service.

**Between July 2023 through June 2024,**  
TAP traveled over 602,000 revenue miles,  
and completed over 16,900 trips,  
**an 18.2% increase over the previous year.**

# Growth in Rural Areas

This four-year project is to sustain the Transportation Assistance Program (TAP) by providing demand response service for older adults, persons with disabilities, and low-income individuals who live outside the paratransit boundaries.



Sustaining TAP  
service will  
positively impact  
thousands of  
people.  
- Thank you.

