

Coordinated Mobility Plan Survey Updates

September 18, 2024



Puget Sound Regional Council



We are leaders in the region to realize equity for all. Diversity, racial equity and inclusion are integrated into how we carry out all our work.

psrc.org/equity

Goals for Today

- Share findings from the survey
- Provide an update on additional data collection efforts
- Review next steps – how inventory will inform the Coordinated Mobility Plan



2024 Coordinated Mobility Plan Inventory Survey

- **Purpose :** Inform the next Coordinated Mobility Plan
- **Audience :** Specialized Transportation & Transit Providers
- **Data Collected :**
 - Basic service information
 - Volunteer driver locations
 - Top trip origins and destinations
 - Mobility needs and priorities



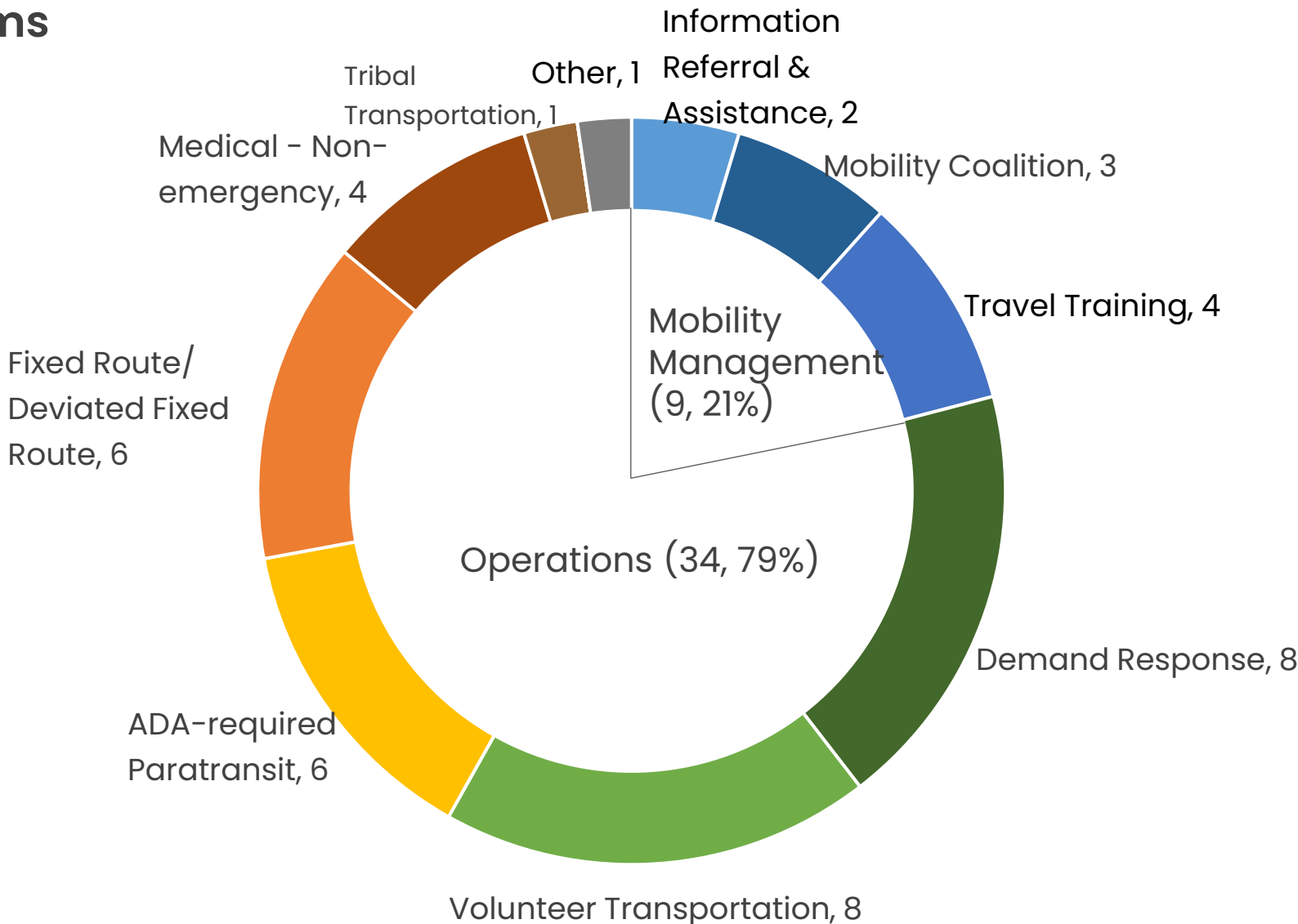
Survey Response Summary

- PSRC sent requests to 64 program contacts.
- Responses submitted for **44 programs.**
- Staff followed up for additional data to supplement WSDOT and Hopelink data.



Response Data – Program Type

Total: 44 programs

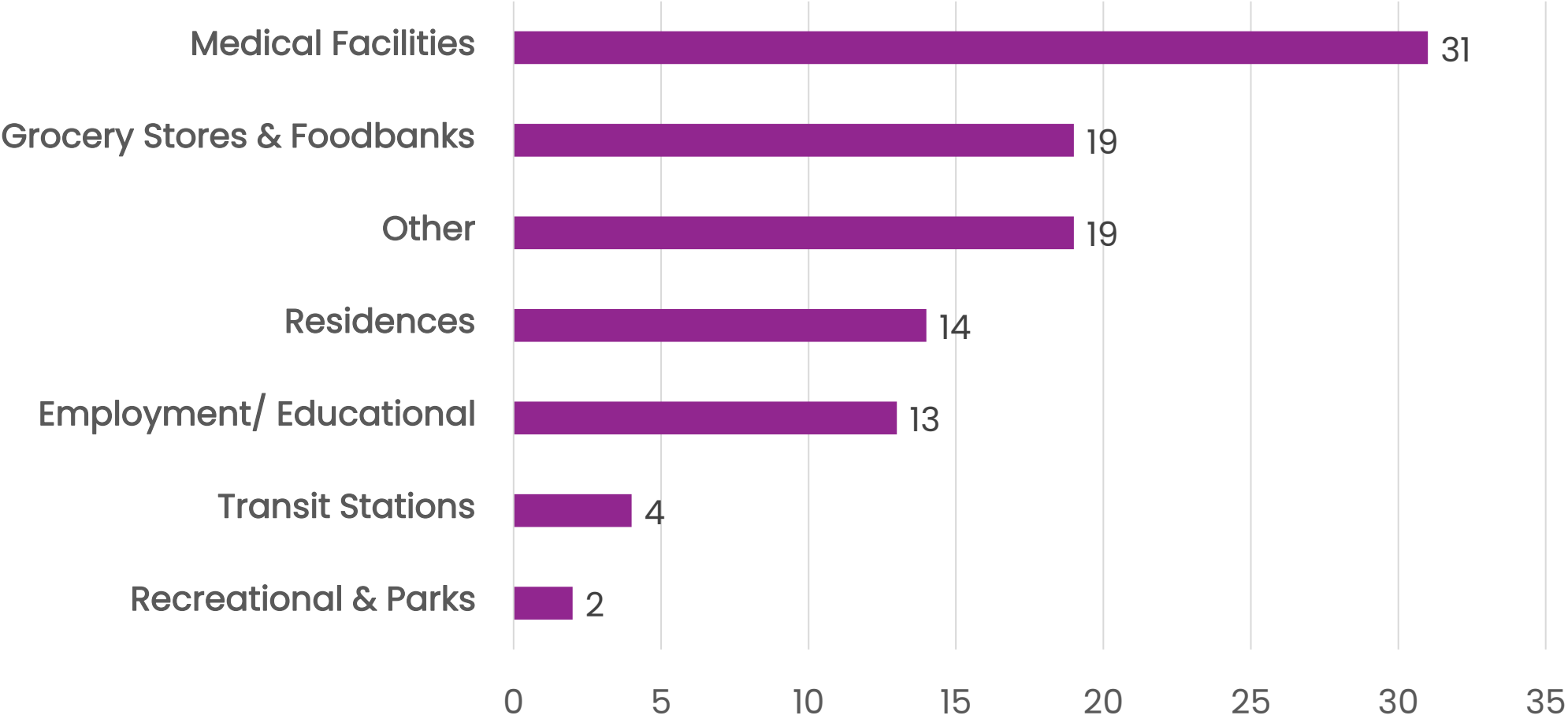


“Other” Response: Metro’s Community Access Transportation (CAT) Program

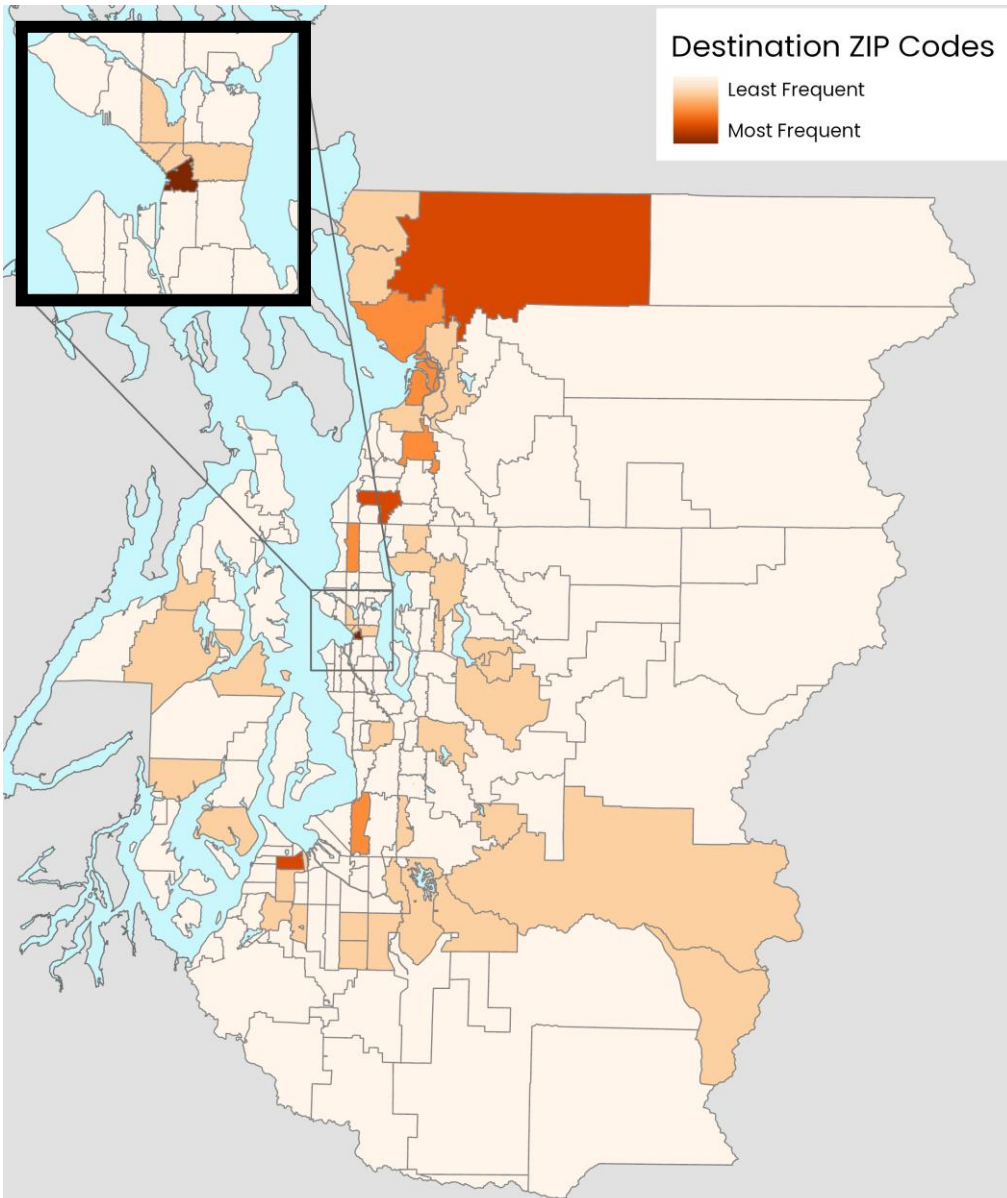


Response Data – Top Destinations

Top 3 Destinations, Totaled and Ranked



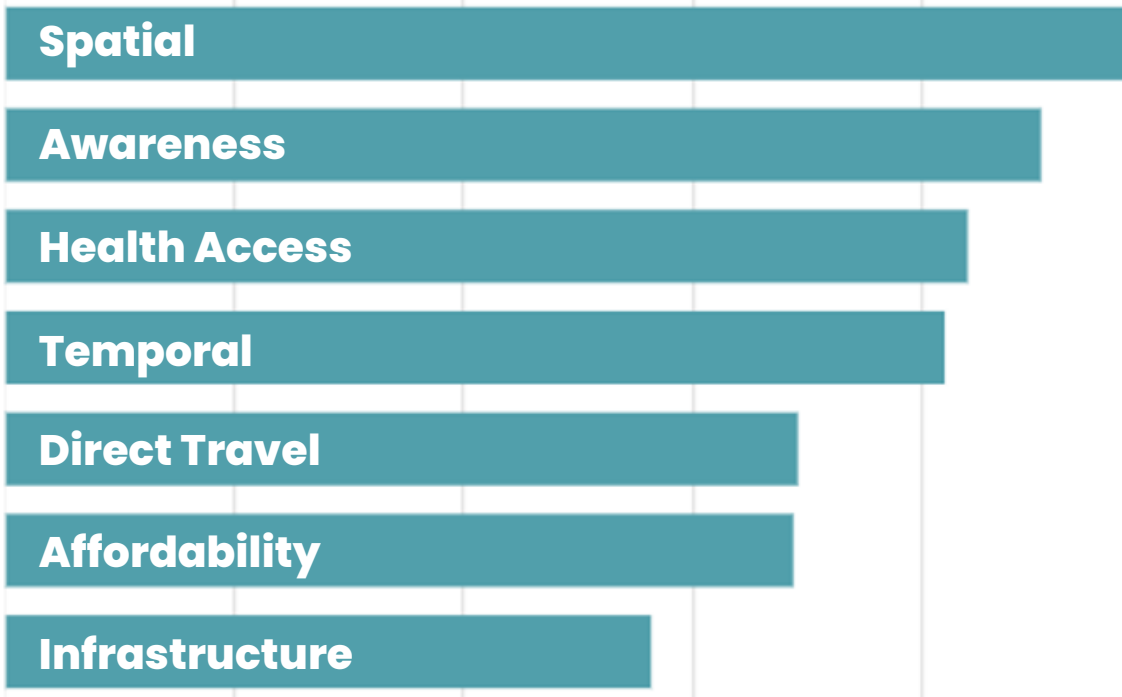
Response Data – Top Destinations



- Operation programs identified **47 top zip codes** across the region. These areas are mostly medical, grocery stores, and shopping centers.
- **Four programs** identified Seattle's 98104 zip code area as the top destination.
- **Three programs** identified zip codes in central Tacoma (98405), Lynnwood/Brier (98036), and Arlington (98223), as top destinations.



Response Data – Needs/Priorities



Other Needs:

- Spatial – Rural
- Cross-county Transportation
- Accessible/Understandable

Spatial: Transportation services, including public transit and specialized transportation, are unavailable in locations where they are needed.

Awareness: The populations I serve are not fully aware of the transportation options available to them.

Health Access: The populations I serve do not have adequate transportation options to get to/from medical facilities or other wellness locations (e.g. pharmacies or grocery stores). Patients miss their appointments or do not seek needed care as a result.

Temporal: The populations I serve cannot reach desired destinations at all times of day or days of the week by desired transportation options like public transit or specialized transportation.

Direct Travel: The populations I serve need to transfer multiple times between different transportation options or agencies to reach their destinations.

Affordability: Transportation services, including public transit and specialized transportation are not affordable to the populations I serve.

Infrastructure: There is a lack of ADA-accessible physical infrastructure (e.g., sidewalks or crosswalks) for populations I serve to access transportation options and destinations.



Additional Data Collection

- Performance Measures and Outcomes
- Program Description
- Operations:
 - Eligibility Criteria
 - Booking
 - Service Area Maps



Additional Data Collection

- **14 programs** provided additional performance data for 2019–2023 (12 operations and 2 mobility management) on:
 - Program cost
 - Number of Trips or Number of Clients
 - Revenue Vehicle Miles
 - Revenue Vehicle Hours
- PSRC will supplement this with data received from WSDOT Consolidated Grant applications, quarterly progress reports, and other data sources.



Next Steps

Fall-Winter 2024:

- Finalize inventory data and findings
- Phase 1 engagement kicks off

Summer 2025: Phase 2 engagement continues

Winter 2025: Draft plan released for public comment

Spring 2026: Coordinated Mobility Plan adopted as part of the RTP (2026-2050)



Thank You!

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