



Puget Sound Regional Council

Special Needs Transportation Committee Agenda

Date: May 17, 2023 from 9:30 a.m. to 11:30 a.m.

Online Meeting Only: Use Zoom Connection Information Provided Below

- 1. Welcome and Introductions (9:30 a.m.)** – Susan Carter, Hopelink
- 2. Action: Approval of Meeting Summary (9:40 a.m.)***
 - March 15, 2023 SNTC Meeting
- 3. Discussion/Potential Action: Confirmation of Regional Specialized Transportation-related Terminology (9:45 a.m.)***

In March, staff presented a variety of terms used to describe specialized transportation and priority populations in other regions' Coordinated Plans. The committee reviewed terms and voted for the most desirable terminology for our region. At the meeting, staff will review the voting results and confirm with the committee.
- 4. Discussion: Specialized Transportation Data Collection (10:00 a.m.)**

Staff will continue the discussion on data collection work, set to begin this summer, to inform the next Coordinated Mobility Plan. Staff will review the past data collection template and survey tool and discuss potential improvements to the template for consistent and standardized data collection across the region that can help address the benefits of transportation programs serving people with mobility challenges.
- 5. Roundtable: Opportunity for SNTC members to share information on their programs and coalition news (11:15 a.m.)**
- 6. Next Meeting: July 19, 2023, from 9:30 a.m. to 11:30 a.m.**
- 7. Adjourn (11:30 a.m.)**

*Supporting materials attached

Zoom Participation Options:

To join audio/video conference:

<https://psrc-org.zoom.us/j/84845082947?pwd=WVpBdDhaSWx1MStZaGEyN2Z6NUFvZz09>

To join via cellphone (1-touch dial):

One tap mobile

8335480282,,84845082947#,,,,*478388# US Toll-free

8778535257,,84845082947#,,,,*478388# US Toll-free

To join via phone:

833 548 0282 US Toll-free

877 853 5257 US Toll-free

888 475 4499 US Toll-free

833 548 0276 US Toll-free

Meeting ID: 848 4508 2947

Passcode: 478388

Other Formats:

- Sign language and communication material in alternate formats can be arranged given sufficient notice by calling (206) 464-7090 or TTY Relay 711.
- العربية | Arabic, 中文 | Chinese, Deutsch | German, Français | French, 한국어 | Korean, Русский | Russian, Español | Spanish, Tagalog, Tiếng việt | Vietnamese, visit <https://www.psrc.org/contact-center/language-assistance>.



Puget Sound Regional Council

Special Needs Transportation Committee Meeting Summary

Date: March 15, 2023 from 9:30 a.m. to 11:30 a.m.

Location: Remote – Online Meeting Only (Zoom Meeting)

Welcome and Introductions

Susan Carter, Chair, welcomed everyone at 9:30 a.m. and took a roll call of the membership in attendance.

Approval of Meeting Summary

The January 18, 2023 meeting summary was approved as presented.

Discussion: DRAFT Specialized Transportation Work Program

Jean Kim, PSRC, shared the draft specialized transportation work program. The committee discussed proposed changes and next steps.

For more information, contact Jean Kim at jkim@psrc.org

Discussion: Terminology and Data Related to Specialized Transportation

Jean Kim, PSRC, presented findings from the initial terminology research for feedback. The committee reviewed various terms of specialized transportation and priority populations that other peer regions are using.

Nick Johnson, PSRC, engaged the committee to discuss potential data updates and improvements for the [Coordinated Mobility Plan](#).

The presentation is available on the PSRC website [here](#).

For more information, contact Jean Kim at jkim@psrc.org and Nick Johnson, at njohnson@psrc.org.

Discussion: Transit Access Work Program and Ad Hoc Working Group

Gil Cerise, PSRC, provided an update on the agency's draft transit access work program. He then presented efforts to recruit working group members with expertise in transit access, including perspectives of vulnerable road users. It was mentioned that membership on the working group will not be limited to committee members. The ad hoc working group will advise on next steps for the work program.

The presentation is available on the PSRC website [here](#).

Roundtable: Opportunity for SNTC members to share information on their programs and coalition news

During the local coalition reports, the committee received updates and announcements from the following attendees:

- Staci Sahoo, KCMC
- Bree Boyce, Hopelink
- Daeveene May, Pierce County
- Beth Hamby, Sound Transit
- Jean Kim, PSRC

For more information, contact Jean Kim at jkim@psrc.org or Gil Cerise at gcerise@psrc.org.

Adjourn

The meeting adjourned at 11:23 a.m.

***Members and Alternates Represented**

See attached attendance roster.

***Alternates, Guests and PSRC Staff Present**

Amy Biggs, Snoqualmie Valley Transportation (Alt.); Bree Boyce, Hopelink; Matthew Cramer, WSDOT; Laura Loe, Hopelink; Frances Logan; Juli Rose, Homage; Staci Sahoo, Hopelink (KCMC) (Alt.); Mona Steele, Homage

PSRC

Monica Adkins, Gil Cerise, Jean Kim, Nick Johnson, Alexa Leach

All attendees were present via remote participation.

SNTC Attendance Roster

(Members and Alternates represented)

Date: March 15, 2023 9:30am - 11:30am

Online/Remote Meeting Only

Representation	Name	Representation	Name
King County - Transit			
King County Metro (1)	x Don Okazaki, King County Metro	Community Transit/Everett Transit (1)	Margaret Keckler, Community Transit
	Penny Lara, King County Metro (Alt.)		Brian Senyitko, Everett Transit (Alt.)
King County - Local Coalition			
KCMC (1)	x Jonny Procriv, Volunteer Services of CCSWW-KC (KCMC)	Representative from SNOTRAC (1)	Brock Howell, SNOTRAC
	Staci Sahoo, Hopelink (KCMC) (Alt.)		VACANT (Alt.)
King County - Area Agency on Aging/ADRC			
Seattle-King County Aging and Disability Services (1)	x Dinah Stephens, Seattle ADS	Snohomish County Long-Term Care and Aging (1)	x Stefanie Novacek, Snohomish Co LTC & Aging
	Suzy Miller, Seattle ADS (Alt.)		Michal Glauner, Snohomish Co LTC & Aging (Alt.)
King County - Disability Advocacy Group			
King County Persons with Disabilities/Advocacy Groups for Persons with Disabilities (1)	Aaron Morrow, KCMC	Snohomish County Persons with Disabilities/ Advocacy Groups for Persons with Disabilities (1)	x Leigh Spruce, Arc of Snohomish County
	Dorene Cornwell, KCMC (Alt.)		Corrina Fale, Arc of Snohomish County (Alt.)
King County - Other Special Needs Group			
Available county seat to be chosen by KCMC* (1)	x Phirun Lach, Sound Generations	Available county seat to be chosen by SNOTRAC* (1)	Julie Vess, Lincoln Hill Retirement Community
	Amy Biggs, Snoqualmie Valley Transportation (Alt.)		x Christina Robertson, Catholic Community Svcs Snohomish (Alt.)
Pierce County - Transit			
Pierce Transit (1)	Ausha Potts, Pierce Transit	Kitsap Transit ^ (1)	Jeff Davidson, Kitsap Transit
	x Cherry Thomas, Pierce Transit (Alt.)		Jeff Vincourt, Kitsap Transit (Alt.)
Pierce County - Local Coalition			
Representative from PC Human Services (f/k/a PCCC) (1)	x Daeveene May, Pierce County, Human Services	KIRN - Kitsap County Coalition ^ (1)	Kelly Schwab, KIRN
	Jodie Moody, Catholic Community Services (Alt.)		VACANT (Alt.)
Pierce County - Area Agency on Aging/ADRC			
Pierce County Aging and Disability Resources (1)	Brian Guthrie, Pierce Co. Aging & Disability Resources	Kitsap County Dept. of Aging and Long-Term Care ^ (1)	VACANT
	VACANT (Alt.)		VACANT (Alt.)
Pierce County - Disability Advocacy Group			
Pierce County Persons with Disabilities/ Advocacy Groups for Persons with Disabilities (1)	x Francie Peltier, PCCTC	Kitsap County Persons with Disabilities/ Advocacy Groups for Persons with Disabilities ^ (1)	VACANT
	Tara Zink, Pierce County, Human Svcs. Developmental Disabilities Dept (Alt.)		VACANT (Alt.)
Pierce County - Other Special Needs Group			
Available county seat to be chosen by PCCTC* (1)	Steve Hutchins, Around the Sound	Available county seat to be chosen by Kitsap Group* ^ (1)	VACANT
	Penni Belcher, UWPC/South Sound 211 (Alt.)		VACANT (Alt.)
State and Regional Representation			
Medicaid Transportation – Pierce and Kitsap Counties			
Paratransit Services (1)	Ann Kennedy, Paratransit Services		
	Christie Scheffer, Paratransit Services (Alt.)		
Medicaid Transportation – King and Snohomish Counties			
Hopelink (1)	x Susan Carter, Chair (Hopelink)		
	Darryl Sierra, Hopelink (Alt.)		
Washington State Ferries (WSDOT)			
Ferries - WSDOT (1)	Sarah Rose, WSF		
	Jared Fernley, WSF (Alt.)		
Regional Transit			
Sound Transit (1)	x Beth Hamby, Sound Transit		
	VACANT (Alt.)		
Regional Education			
Educational Service Districts (1)	x Jacque Mann, PSESD		
	Davina Miller, PSESD (Alt.)		
Tribal Representation **			
Tribes (1)	VACANT		
	VACANT (Alt.)		

as of 1/2023

*This is suggested to be a representative from a transportation provider or other special needs populations listed in coordinated plan including seniors, low income, youth, veterans, and limited english proficiency groups.

** Representative is chosen by local Tribal Transportation Planning Organizations (TTPO)

^Role does not include WSDOT Consolidated Grant Voting



Puget Sound Regional Council

Item 3
May 17, 2023

MEMORANDUM

TO: Special Needs Transportation Committee (SNTC)

FROM: Jean Kim, Senior Planner

SUBJECT: **Confirmation of Regional Specialized Transportation-related Terminology**

IN BRIEF

At the March meeting, SNTC provided input on terminology related to specialized transportation and the Coordinated Mobility Plan's priority population. Staff drafted this memo to review the committee's preferred terminology and confirm it with the committee.

BACKGROUND

PSRC sought feedback from the committee on specialized transportation-related terminology at the previous meeting to incorporate more universal and inclusive language in its work products including plans, reports, and presentation materials.

For the most current [Coordinated Mobility Plan](#) (adopted in May 2022), PSRC used the terminology the committee agreed upon in 2020. In the current plan, the priority populations covered in the plan (including older adults, youth, people with low incomes, people with disabilities, and people with limited English proficiency) and transportation programs serving these populations are referred to as:

- People with special transportation needs
- Specialized transportation

PSRC received feedback that the terminology used for the plan could be reviewed and revised since the term "special" may not work for every group or population.

DISCUSSION

At the March meeting, staff shared a variety of terminology that other peer regions use for their specialized transportation-related work and the committee voted on the most preferred options using a Mentimeter survey as below:

- **People with accessibility and mobility needs** (OR people with accessibility needs or people with mobility needs, interchangeably as appropriate)
- **Specialized transportation**

More than half of the participating committee members (9 out of 15) suggested using the revised terminology for priority populations (referred to “people with special transportation needs” in the plan) which does not include the word “special” and/or “special needs” which could be perceived as limited to people with disabilities and not universally accepted. The rest of the participating committee members voted for “people with mobility challenges” or “people with special transportation needs.”

For the term describing transportation services available to the priority populations (currently referred to as “specialized transportation”), the majority of the committee members at the meeting supported retaining the term because the term “specialized transportation” describes the characteristics of the customized transportation services which is distinct from traditional transportation. Also, some members provided additional support to use “specialized transportation” because the term will be used to describe transportation programs, not the people served by the programs, even though the term includes a form of the word “special.”

Please note that the state and federal partners may need to use a particular language, such as “special needs populations” or “human service transportation,” because of how the regulatory language is used in particular laws and regulations enacted in the past and still in effect.

NEXT STEPS

At the May meeting, staff will review the preferred terms voted on at the last meeting and seek consensus from the committee to use those terms for future PSRC work products. PSRC will continue to work with the committee on this topic as the terminology and communities’ preferred language evolve over time.

LEAD STAFF: Contact Jean Kim, Senior Planner, at jkim@psrc.org or 206-971-3052 for more information.