

Specialized Transportation Terminology and Preparation for Data Collection

Special Needs Transportation Committee • March 15, 2023



Puget Sound Regional Council

Today

Outline

- Overview of the Coordinated Mobility Plan
- Specialized Transportation Terminology
- Data & Information
- Discussion
- Next Steps



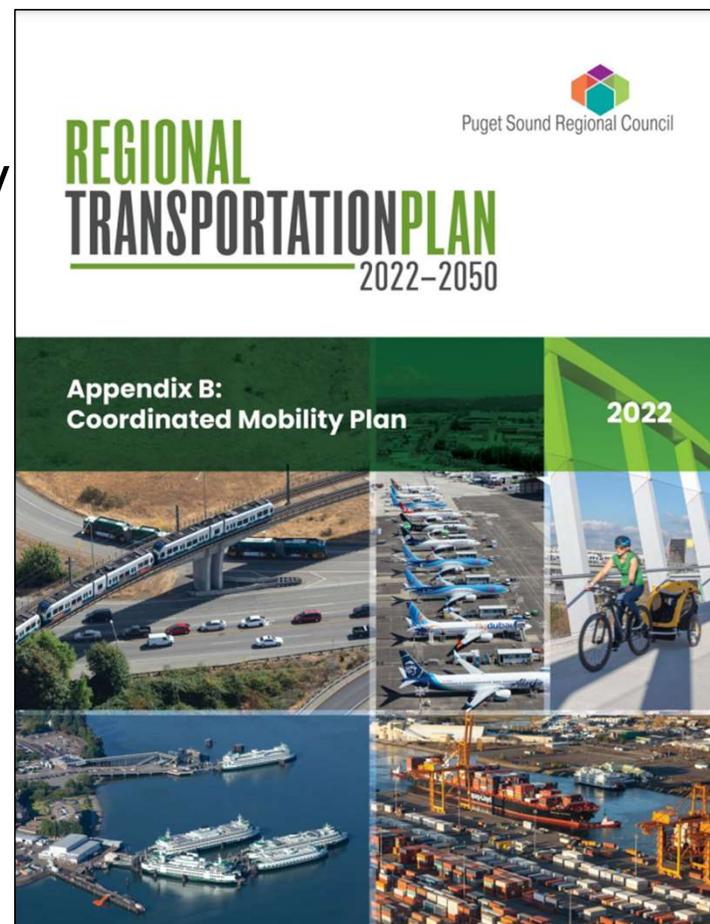
Specialized Transportation Terminology Research

Background: PSRC received feedback that terminology used for the specialized transportation section and Coordinated Mobility Plan should be reviewed and revised

Terminology:

- People with Special Transportation Needs
- Specialized Transportation

PSRC staff reviewed peer regions' websites and plans for initial research.



Specialized Transportation Terminology Research

Findings: a variety of terms are used for the “priority populations”

People with special transportation needs (currently used)

- People with mobility challenges
- People with accessibility and mobility needs
- Traditionally underserved groups
- Vulnerable populations
- Transportation-disadvantaged population
- Communities of concern



Specialized Transportation Terminology Research

Findings: “specialized transportation” is used by one peer region. Human service transportation is a more widely used term.

**Specialized
Transportation
(currently used)**

- Human service transportation
- Social service transportation
- Community *or* Community-based transportation
- Coordinated transportation
- Lifeline transportation



Discussion

- Which term do you recommend PSRC use to describe **priority populations** covered in the plan?
- Which term do you recommend PSRC use to describe **transportation services** for the priority populations?
- What **other terminology** might we use to describe priority populations and/or transportation services?



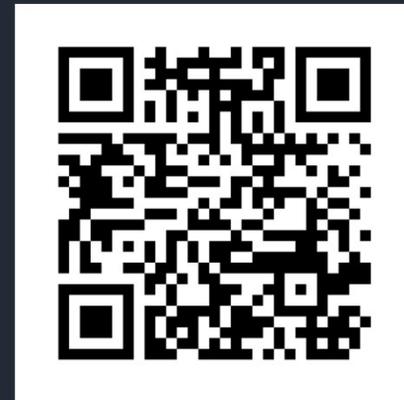
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Data included in the Coordinated Mobility Plan

The plan includes:

- **Trends** associated with specialized transportation and other services
- **ADA paratransit boundaries**
- **Common destinations**
- **Inventory of services**
- More information can be found at:
<https://www.psrc.org/media/5934>



Data Collected for the Current Coordinated Mobility Plan

Demographic data (trends, cross-tabulation)

Figure 2. Change in Population with Special Transportation Needs, 2011, 2015, and 2019

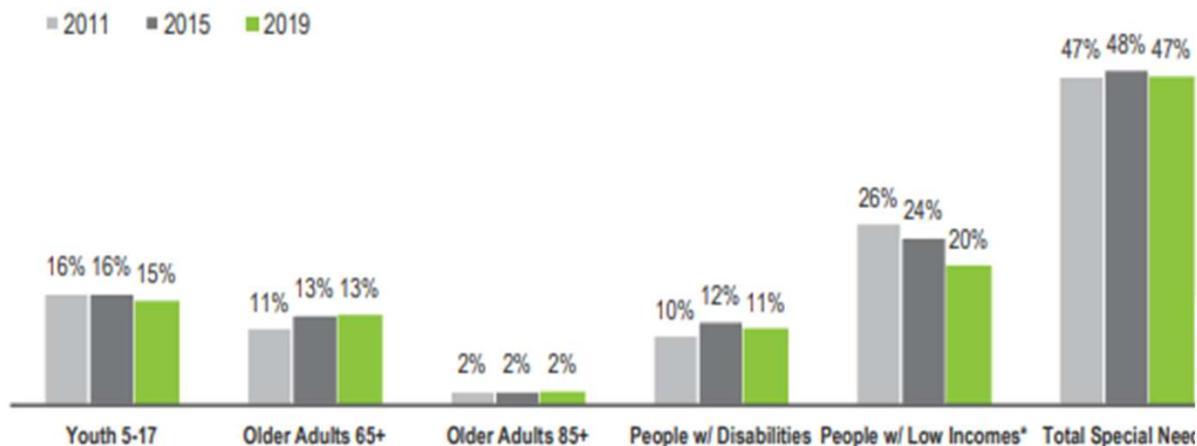
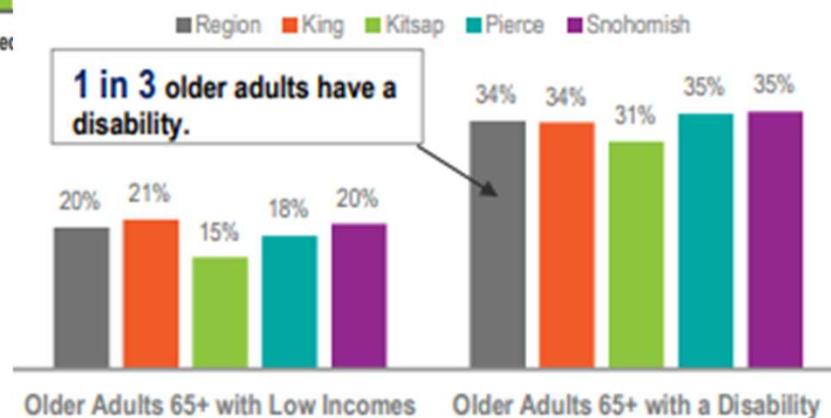


Figure 6. Summary Tabulations of Older Adults 65+, 2019



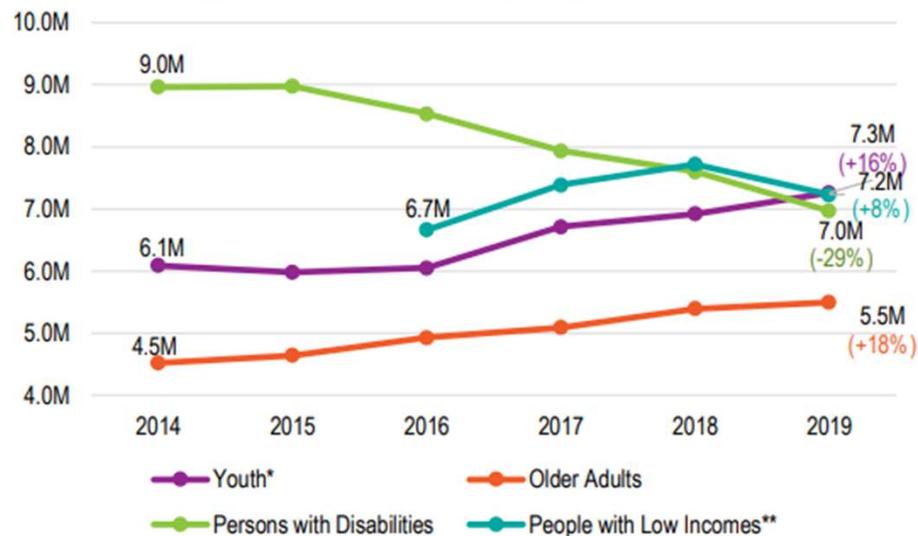
Data Collected for the Current Coordinated Mobility Plan

Usage data

In narrative:

While the public transit ridership increased 9% in the 2014-2019 timeframe, ADA complementary paratransit ridership decreased by 4%.

Figure 17. Regional ORCA Boardings by Passenger Type



*Youth: King County Metro and Sound Transit ORCA Summer Youth Promotion June – September 2017
**People with Low Incomes : ORCA LIFT launched March 2015 on King County Metro Sound Transit Link and in April 2016 on Sound Transit Express & Sounder Commuter Rail



Data Collected for the Current Coordinated Mobility Plan

Maps

Figure 10. People with Disabilities

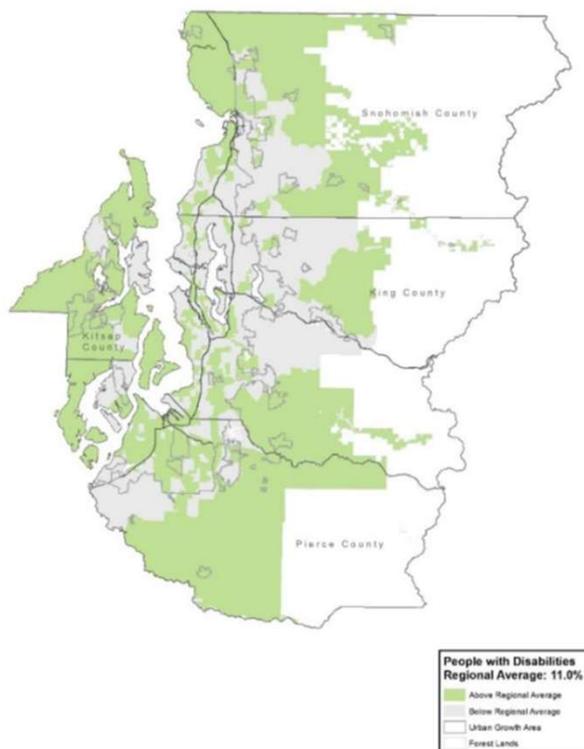


Figure 19. ADA Paratransit Service Coverage on Sundays, 2019

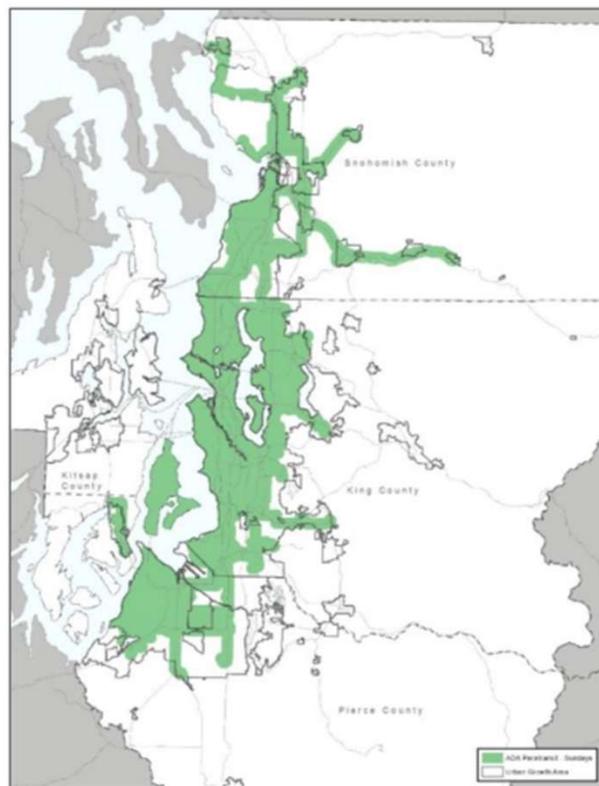
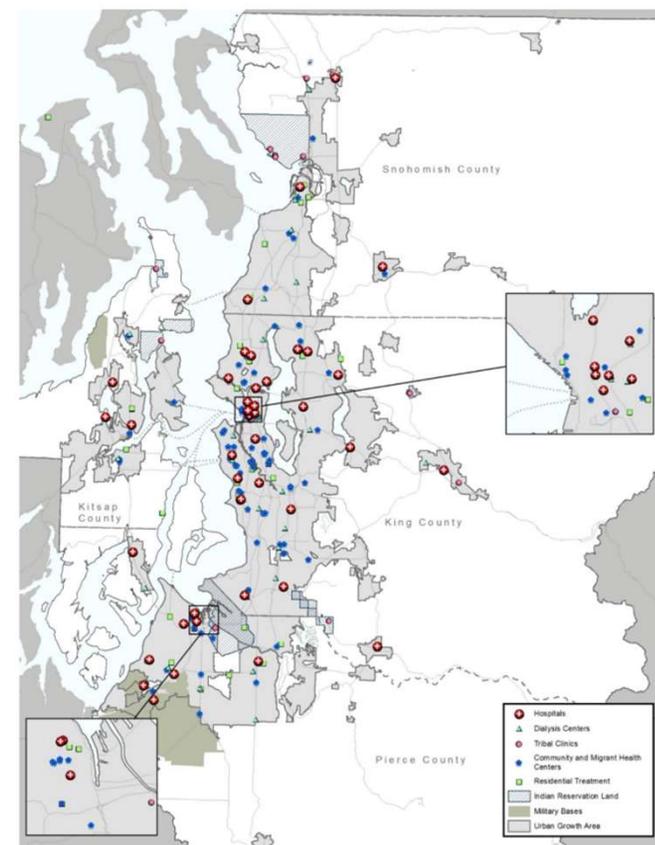


Figure A-1. Major Medical Facilities



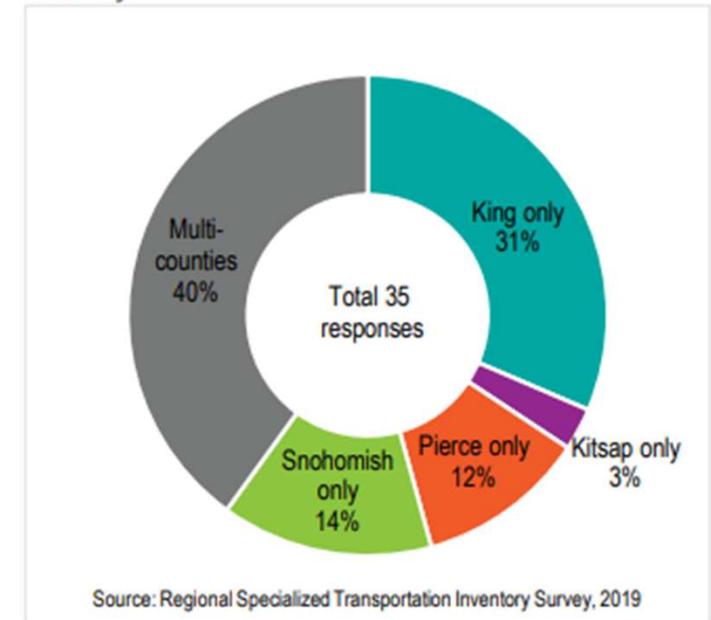
Source: U.S. Census Bureau (2019). American Community Survey, 5-Year Estimates.

Data Collected for the Current Coordinated Mobility Plan

Inventory of services

Program Name	Agency/ Organization	Contact	Description	Service Hours	Service Area
ACCESS	Kitsap Transit	Jeff Vinecourt Jeffv@kitsaptransit.com 360-478-2008	Kitsap Transit ACCESS buses provide transportation for seniors and people with disabilities who are unable to use Kitsap Transit regular routed buses some or all of the time. It is a shared ride paratransit service within Kitsap County, in compliance with the ADA. Website: https://www.kitsaptransit.com/	The Kitsap Transit ACCESS reservation line is open and the reservations can be made 1 to 7 days in advance. Online reservations are accepted Monday through Friday 9:00am - 3:00pm and Sundays 10:00am - 2:00pm. Phone: 1-800-422-2877 or TDD 360-377-9874 Booking site: https://www.kitsaptransit.com/form/access-trip-request	Kitsap County
Access Transportation	King County Metro	Metro Customer Service 206-553-3000	Metro's Access Transportation service is available for persons with disabilities who are unable to use the regular fixed-route bus system or light rail due to their disability. It provides next-day shared rides within ¼ of a mile on either side of noncommuter fixed-route bus service during the time and on the days those routes are operating. In addition, some service is provided in Eastern King County and other rural parts of the county not served by buses. Website: kingcounty.gov/access	Daily. Same hours as Metro fixed route services. Trips must be booked by 5:00 pm the day before travel. Phone: 206-205-5000	King County
DART Paratransit	Community Transit	Margaret Keckler margaret.keckler@commtrans.or 425-348-2379	DART (Dial-A-Ride Transportation) provides paratransit service for people who cannot access or use Community Transit's fixed route bus service due to a disability or condition.	Weekdays 5:30am - 1:00am Saturday 6:30am - 1:00am Sunday 7:00am - 12:00am All paratransit operates parallel to our fixed route service. All times approximate.	Snohomish County

Figure 20. Specialized Transportation by County



Data Collected for the Current Coordinated Mobility Plan

Other data and resources used in the plan:

- PSRC Household Travel Survey (travel behavior by population type)
- Regional specialized transportation survey results (common origins/destinations, eligibility, service boundaries)
- Local/community needs assessments
- Mobility coalitions' strategic plans
- Consolidated Grant QPRs (operation costs, ridership)
- Medicaid NEMT data (WA Health Care Authority)



Discussion

- **What type of data** included in the plan do you think is **most useful** and **best explains the benefits of services** available to people with mobility challenges?
- Are there any data that can help **visualize the current status** of the various services?
- Do you have any **other data or resources** suggested for PSRC to explore?
- Do you aware of any new data that can help **address equity** in specialized transportation?



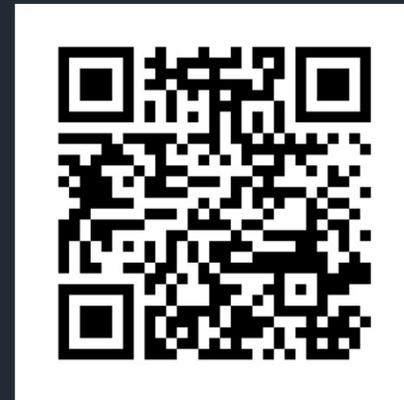
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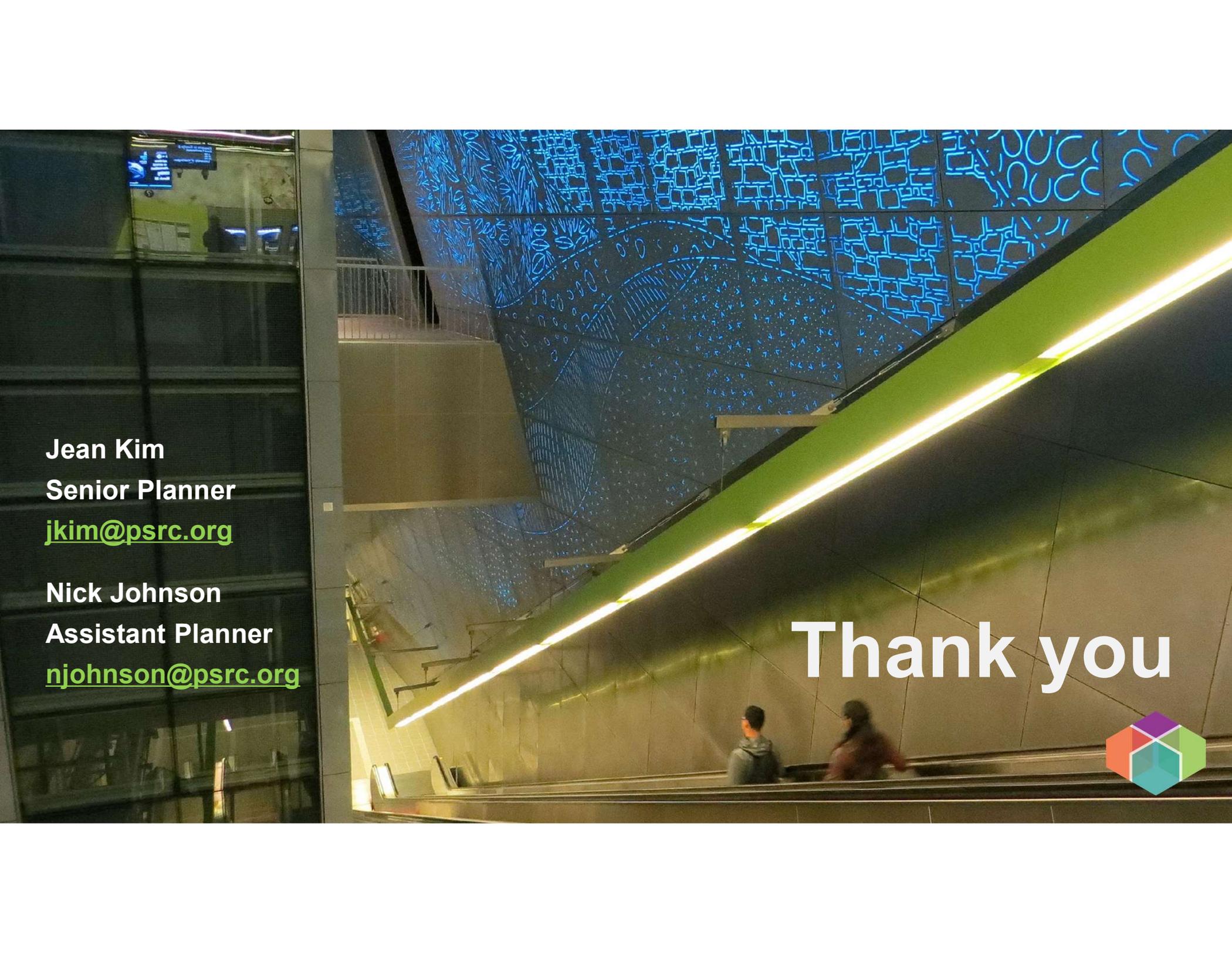


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Next Steps

- PSRC will develop **work plan for data collection**
- PSRC will develop a **draft data collection template**
- PSRC will **review WSDOT's Quarterly Progress Reports**
- **Continued discussion** with SNTC in May





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Thank you

