

# **Equitable Engagement Considerations**

#### **Four Considerations:**

- Identify communities most impacted
- Develop the right engagement strategy
- Establish meaningful relationships
- Make engagement easy



#### **Identify communities most impacted**

#### Why Does This Matter?

- Planning practices disproportionately impact communities based on geography, race, ability, and economic conditions.
- Impacted communities are often excluded from planning processes or have their input minimized.
- To prioritize input of those most affected by planning decisions, it is critical to identify who and where those communities are.





## Identify communities most impacted



# Resources/Strategies to Identify Impacted Communities

- PSRC Community Profiles: Use to better understand the socioeconomic composition of your jurisdiction
- Government Alliance on Race and Equity (GARE) Racial Equity Toolkit Assessment Worksheet: Use to further identify the racial demographics of your area
- PSRC Opportunity and Displacement Risk
  Mapping: Use to identify most impacted segments of your population

#### **Identify communities most impacted**

#### **Questions to Consider**

- Do the populations you typically conduct outreach with reflect the diversity of the communities you serve?
- Are there areas in your jurisdiction at higher risk of displacement?
- Could planning decisions on growth and infrastructure exacerbate the displacement risk and, who would be most impacted?





## **Develop The Right Engagement Strategy**

#### Why Does This Matter?

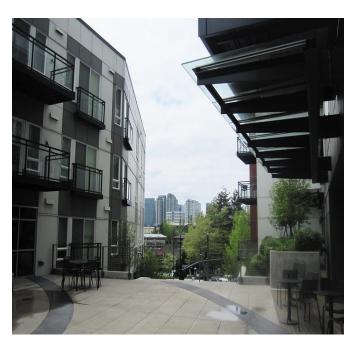
- Developing an effective process requires understanding the best fit for the unique aspects of the project.
- The appropriate level of engagement for the project is based on the desired level of influence.

 Developing a strategy lays a foundation for the work that will be done so you can dedicate the appropriate resources.





## **Develop The Right Engagement Strategy**



# Resources/Approach for an Effective Engagement Strategy

- Engagement spectrums:
  - Use to communicate expectations about the purpose of the process
  - International Association of Public Participation (IAP2):
    Public Participation Spectrum
  - Metropolitan Area Planning Council, Boston: <u>Community</u> <u>Engagement Recipe Book</u>
- Communication to decisionmakers:
  - Develop clear documents and presentations that share engagement results
  - Invite community members to public meetings to share their view

Invite decisionmakers to community events

## **Develop The Right Engagement Strategy**

#### **Questions to Consider**

 What level of decision-making are you planning and able to provide to the public?

 What are key milestones for decisionmaking in your update process?

 How much will this cost, including any compensation for participants?





#### **Establish Meaningful Relationships**

#### Why Does This Matter?

- Establishing relationships with communities impacted by planning decisions ensures their voices are integral to future planning processes.
- Building a foundation of trust and collaboration with communities prior to seeking input improves likelihood of successful engagement.
- Including these voices could lead to stronger outcomes for all community members and more buy-in across the board.





## **Establish Meaningful Relationships**

# Strategies to Establish Meaningful Relationships

- Community Advisory Committees:
  - Standing committees composed of individuals who can speak to their community's needs, challenges, and opportunities can help create meaningful, long-term relationships between local governments and communities.
  - PSRC's <u>Equity Advisory Committee</u>
  - MRSC's <u>Advisory Boards and</u> Commissions





# **Establish Meaningful Relationships**



#### **Questions to Consider**

- In what ways are you dedicating funding and staff time towards establishing relationships with community groups?
- How are you valuing people's time, effort, and expertise?
- In what ways are you working to build trust within impacted communities?



#### Why Does This Matter?

- Impacted communities are often not given a voice in planning decisions.
- Events are often held in inaccessible places or during times that are unavailable to large groups of people, particularly ones that already face participation barriers.
- Going where historically impacted communities are, providing accommodations to ensure events are successful, and providing multiple ways to participate help ensure an equitable public engagement process.





#### Strategies to make engagement easy

- Make public meetings accessible
  - Choose meeting locations, times, and venues that make them as accessible as possible to as many people as possible. Provide multiple meeting options that cover different times, locations, etc.
  - Mobility For All has an **Inclusive Planning Toolkit**
- Tailor outreach to preferences of identified communities
  - Ensure materials are available in different languages, communicate using mediums preferred by communities, and utilize a mix of marketing resources.



# Strategies to make engagement easy

- Provide multiple ways to participate
  - Social, economic, and cultural conditions, and differences in ability, influence how people prefer to interact with others.
  - Provide different engagement options, including meetings, in-person and online open houses, focus groups, surveys, etc.





# Strategies to make engagement easy

- Compensation policies
  - Value the time and effort engagement requires by compensating individuals for their active participation.
  - PSRC's Compensation Policy includes surveys, focus groups, working groups, committees, and interviews with individuals and Community Based Organizations.







#### **Questions to Consider**

- Are you providing information and marketing materials in multiple languages and through a diverse array of sources?
- Are you holding meetings/open houses in different locations and at different times?
- Are you providing amenities, like childcare, at public meetings?
- Are you facilitating different methods of providing input, to account for social, economic, and cultural differences?

