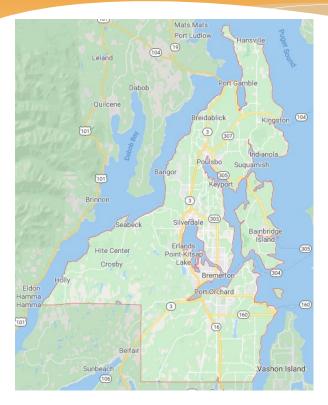
Transit Access & Service Delivery

PSRC TOOLKIT Presentation

2/21/2020



Kitsap County



- Contains both rural and urban areas
- Population approximately 260,000 people
- 566 square miles with over 250 miles of shoreline
- Bridges and ferries are essential to access services and jobs
- Providing transit service to complex shaped county a challenge



Service Challenges

* Implementation of KT's Fast Ferries

- * Getting people there
- * Parking near terminals
- Serving the populations
 - Density challenges
 - * Service priority for ferries
- Understanding customer needs





Getting Answers



Asking Questions - Prior to Fast Ferry Implementation

- Direct household mailings
- Online surveys
- Bus and WSF on-board surveys
- Analysis
 - * Determining collector points (when possible)
 - * Understanding user needs



Findings & Solutions

FINDINGS

- Single collector locations lacking
- Serving two masters
- * More than just commute needs
- Existing service coordination

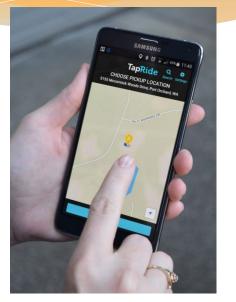
SOLUTIONS

- * On-Demand Service
- Regular fixed route service serving WSF
- Implement new express service to feed fast ferries
- * Service expansion



On Demand Services

- * Operates in hard to reach areas
- Provides direct service between homes and collector locations or ferry terminal
- * Uses TapRide technology (Uber style app.)
- * Currently Operate
 - * BI Ride (Bainbridge Island Non-commute hours, hybrid fixed route and call-in)
 - * SK Ride (South Port Orchard to connecter services)
 - Kingston Ride (to/from Hansville & Kingston to Kingston Fast Ferry





Kingston Ride



Express Bus Service

- Four dedicated fast ferry express buses from main collector points (Park & Rides)
- Timed exclusively to the departures and arrivals of new fast ferry services in Bremerton and Kingston





What's Next

- Southworth Seattle Fast Ferry survey
- Determine next on-demand service locations if necessary
- Identify fixed route services and times for the Southworth ferry
- Expand Port Orchard fixed route services
- * IMPLEMENT Southworth ferry service and related bus services







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